

MEMBER USE OF FACILITIES POLICIES

SAFETY AND BEHAVIOR EXPECTATIONS:

- Members should instruct their children and guests to observe all rules and obey lifeguards and pool management. Continual failure to comply with the rules must be considered cause for suspension of privileges.
- All members must enter the club area during the hours of pool operation by using the main gate at the pool. Registration or “signing in” by all members and guests is required prior to using the pool facilities.

GUEST POLICES:

- All guests must be accompanied by a member.
- All guests must sign in upon entering the pool area; guests under the age of 18 must give emergency contact information.
- Out-of-town guests (out of Mecklenburg County) may be brought at any time at no fee.
- Local guests may be brought during weekdays for a fee of \$2.00 per guest.
- Local guests may be brought on Saturday, Sunday, and holidays for a fee of \$4.00 per guest.
- Any in-town resident will be allowed to be a guest at the pool no more than ten times during a summer.
- Each member family is limited to 5 guests per day. Six or more guests may be deemed an unscheduled party, which could result in denied use of facilities at management discretion. Any household that wishes to bring more than the allowed number of guests needs to register for a party through the Pool Management Company.

Pool PARTIES

In order to best accommodate everyone, please remember the following:

- Visit www.tridentpoolgroup.com to book all parties.
- All parties must be pre-approved and registered at least 14 days in advance with pool management.
- Parties will be limited to a maximum number of 25 swimmers, including members and non-members. Guest fees apply to non-members. Parents or guardians may accompany swimmers within reason and at the discretion of pool management.
- Parties are limited to a maximum of three hours in duration.
- Party reservations are on a first come, first served basis.
- Only one party permitted at a time.
- Parties may be limited or denied based on availability of lifeguards.
- If an extra lifeguard is required for the party, host will pay additional expense.
- At least 3 days prior, the host will provide pool management with the host name, contact phone number, number to be expected for the party (swimmers and non-swimmers), a list of members

to be expected, and a list of guests to be expected. These lists will assist the front desk during check in.

- At the time of the party, the host must be at the front desk to assist with welcoming his or her guests and with checking in.
- The host must be present during the full hours of the party.

POOL SAFETY AND BEHAVIOR EXPECTATIONS:

- Members should instruct their children and guests to observe all rules and obey lifeguards and pool management. Continual failure to comply with the rules must be considered cause for suspension of privileges.
- All members must enter the club area during the hours of pool operation by using the main gate at the pool. Registration or “signing in” by all members and guests is required prior to using the pool facilities.
- All persons using the pool and its facilities do so at their own risk, whether or not a lifeguard is on duty.
- All swimmers must shower before entering the pool.
- Children who have not reached their 10th birthday should be accompanied and directly supervised within the club grounds. Parents may assign a designee to accompany children. All designees must be a minimum of 13 years old and must provide one-on-one supervision in the water if under 18. Designees who are 18 and older may provide supervision from the poolside. Management and pool staff have complete discretion to require a child to be supervised.
- Children who have reached their 10th birthday may be within club grounds unsupervised provided they fulfill the following requirements:
 - Parent must ensure contact information in the member management system is accurate and up to date OR provide on a daily sign-in basis an emergency number for a caregiver;
 - Be able to swim one length of the pool to the satisfaction of management.
- Certain approved water games, such as water polo or cross pool, may be permitted provided they are conducted in offpeak hours in a clearly defined area designated by and under the supervision of the pool manager or lifeguards. Abuse of this privilege shall be cause for suspension of the privilege.
- Large flotation devices are not allowed in the pool area. Smaller floats, rafts, noodles and other support devices may be used in the large pool with the permission of pool staff. No inflatables are allowed in the deep end of the pool to allow for adequate sight lines. Non-swimmer children must be under direct adult supervision at all times. While under that supervision, they may use water wings, life jackets, swim rings, or swim ring vests.
- No diving allowed in areas of the pool less than 5 feet deep or in pools not approved for diving. 8. Wading pool use is limited to children 6 years of age and under. All children using the wading pool must be supervised by a parent or responsible person.
- The wading pool is open only during regular pool hours. It is not open during swim team practice or other times when lifeguards are not on duty.
- To avoid soiling the pool, children who are not reliably toilet trained must wear waterproof pants (over a disposable swim diaper) to swim in all pools. There are no exceptions! (“Little Swimmers” do not suffice on their own due to leakage.) This is a health department regulation.

- Diaper changing will occur only in the diaper changing area provided in the restrooms. All soiled diapers must be disposed of in restroom diaper changing area.
- Hard balls may be prohibited at any time by management due to number of swimmers in the pool, manner of use or any other reason. Hard balls include tennis balls, racquet balls, and footballs. Balls that are allowed include splash balls and inflatable balls, such as beach balls.
- Water guns, super soakers, water balloons, launch toys are not allowed at the pool.
- Members may not use the diving blocks during normal pool hours; they are reserved for swim team practice only.
- No roughhousing or running is allowed in the pool areas.
- No animals or pets allowed within the pool area, with the exception of guide, service, and companion animals, provided appropriate licensure is presented.
- No bicycles, tricycles, skates, skateboards, scooters, or motorized toys are allowed in the pool areas.
- No person with skin abrasions, colds, coughs, inflamed eyes, bandages, skin/eye/ear nasal infection, or communicable disease is allowed in the pools.
- No intoxicants may be brought on club grounds, including but not limited to alcohol, drugs, and nicotine in any form.
- No person under the influence of intoxicants may use the pool.
- Food and refreshments may be consumed only in prescribed areas (not in the general pool area). No chewing gum is permitted.
- No glass containers of any kind are allowed in the pool area.
- All trash must be disposed of in trash containers; please recycle when possible.
- No smoking or electronic cigarettes are permitted on club property.
- No abusive or objectionable language will be permitted on club property.
- All bicycles will be parked in prescribed area.
- Lifeguards may not give private swimming lessons while on duty.
- No unauthorized person will be allowed near the filter plant, in the snack bar or in the pump house at any time. No one should climb on lifeguard stands, distract lifeguards, or talk with lifeguards while guards are on duty.
- No individual or organization (except for organizations directly affiliated with the club, such as the swim team) shall be allowed to use club facilities for private sales, solicitations, or fund-raising.
- Health Department rules require that all chairs be kept at least 8' from the pool at all times.
- Any member not obeying the rules will be disciplined by pool management using the following protocol:
 - First offense: verbal warning, potential "benching" for a specified time period.
 - Second offense: will be expelled from the pool for the remainder of the day and parents will be contacted.
 - Third offense: will be expelled from the pool for one week and parents will be contacted.
 - Fourth and Final offense: will be expelled from the pool for remainder of the season and parents will be contacted.
- Any non-member not obeying the rules will be asked by pool management to leave immediately.

- The cost of any property damage due to negligence or abuse will be charged to the responsible member.
- The club will not be responsible for loss or damage to personal property.
- It shall be the duty of the pool managers, assisted by the lifeguards, to enforce all of the rules of the club at their discretion. Violation of any rules or regulations can result in the revocation of privileges.

DIVING BOARDS

- One diver is permitted on the board at a time. The next diver must wait until the diver has gone off the board and that diver has reached the ladder before climbing onto the board.
- Divers are allowed one bounce before going off the board.
- No swimming in the diving area when the board is in use.
- No child under age 7 is permitted to use the diving area or boards without close adult supervision.
- No sitting on the boards.
- Divers must dive straight out.
- No diving off the side of the pool into the diving area will be permitted while the boards are in use.
- To be allowed in the deep end, all swimmers must be able to swim without assistance (no water wings, puddle jumpers, vest, etc.).

TENNIS COURTS

- All people on courts must wear shirts and proper footwear (smooth soled tennis shoes.)
- If there are waiting players, please limit singles play to one hour and limit doubles play to one and a half hours. Additionally, players should agree to surrender the ball machine court assuming another open court is available. Please show consideration for the rights of others.
- Priority for court use will be as follows:
 - 1) League Play
 - 2) Clinics/camps/lessons
 - 3) Singles or Doubles play with all members
 - 4) Singles or Doubles play with member that includes nonmembers
- Children are not allowed on tennis courts unless they are playing tennis or participating in a clinic or camp.
- The tennis professionals are authorized and directed to enforce all rules, and the cooperation of all members is expected.
- Children may not use the lighted courts at night if no adult members are present at the club. This is for protection of our young people, and we recommend that all members use prudence in playing at the club after dark.
- If you are the last member to leave the courts, please turn off the lights.

PARKING LOT AND STREET SAFETY

- Pool managers and lifeguards cannot be responsible for children outside of the pool area.
- Members and their guests are reminded to use extreme caution in the parking lot and street where children must be carefully supervised at all times by their parents or other specified caregivers.

- A speed limit of 10 mph must be observed in the parking lot area at all times. Parking is allowed in the marked parking spots only. Members may choose to park SUVs and other large vehicles on the street, obeying the parking signs, to improve the safety of our parking lot.